






1. MoJ reference Q16: Do you agree that mandatory pre-action directions should be developed for money claims?

		Response Percent	Response Count
Yes		81.9%	86
No		8.6%	9
Don't know		9.5%	10
answered question			105
skipped question			1

2. If your Answer 1 is "No", please explain why?

	Response Count
	12
answered question	12
skipped question	94

3. MoJ Reference Q17: If your Answer 1 is "Yes", should mandatory pre-action directions apply to all claims with a value up to:

		Response Percent	Response Count
£100,000		69.0%	58
Another figure		31.0%	26

If another figure, please specify 26




answered question 84

skipped question 22

4. Please give reasons for your Answer 3:

	Response Count
	45
answered question	45
skipped question	61




5. MoJ reference Q18: Do you agree that mandatory pre-action directions should include a compulsory settlement stage?

		Response Percent	Response Count
Yes		71.9%	69
No		20.8%	20
Don't know		7.3%	7
answered question			96
skipped question			10

6. If Answer 5 is "No", please explain why:

	Response Count
	22
answered question	22
skipped question	84




7. MoJ reference Q19: If your Answer 5 is "Yes", should a prescribed ADR process be specified?

		Response Percent	Response Count
Yes		71.3%	57
No		25.0%	20
Don't know		3.8%	3
	answered question		80
	skipped question		26

8. If your Answer 7 is "Yes", what should that prescribed process be?

	Response Count
	50
answered question	50
skipped question	56




9. MoJ reference Q31: Do you consider that the CMC's accreditation scheme for mediation providers is sufficient for the purposes of quality assurance?

		Response Percent	Response Count
Yes		58.9%	53
No		37.8%	34
Don't know		3.3%	3
answered question			90
skipped question			16

10. MoJ reference Q32: If your Answer 9 is "No", what more should be done to regulate civil and commercial mediators?

	Response Count
	36
answered question	36
skipped question	70




11. MoJ reference Q33: Do you agree with the proposal to introduce automatic referral to mediation in small claims cases?

		Response Percent	Response Count
Yes		86.5%	77
No		11.2%	10
Don't know		2.2%	2
answered question			89
skipped question			17

12. If your Answer 11 is "No", please explain why:

	Response Count
	13
answered question	13
skipped question	93

13. MoJ reference Q34: If the small claims financial threshold is raised, do you consider that automatic referral to mediation should apply to all cases up to:

		Response Percent	Response Count
£15,000		59.3%	48
the old threshold of £5,000		14.8%	12
some other figure?		25.9%	21
	If some other figure, please specify:		25
answered question			81
skipped question			25




14. Please give reasons for your Answer to Question 13:

	Response Count
	59
answered question	59
skipped question	47

15. MoJ reference Q35: How should small claims mediation be provided? Please explain your answer with reasons.

	Response Count
	73
answered question	73
skipped question	33

16. If you are a provider member of the CMC, would you be willing to provide such a service?

		Response Percent	Response Count
Yes		71.4%	35
No		12.2%	6
Don't know		16.3%	8
	answered question		49
	skipped question		57




17. If your Answer 16 is "Yes", on what terms would you be willing to provide such a service?

	Response Count
	33
answered question	33
skipped question	73

18. Please give reasons for your Answer 17.

	Response Count
	26
answered question	26
skipped question	80




19. MoJ reference Q36: Do you consider that any cases should be exempt from the automatic referral to mediation process?

		Response Percent	Response Count
Yes		38.5%	30
No		43.6%	34
Don't know		17.9%	14
	answered question		78
	skipped question		28

20. MoJ reference Q37: If your Answer 19 is "Yes", what should these exemptions be and why?

	Response Count
	33
answered question	33
skipped question	73

21. MoJ reference Q39: Do you agree with the proposal to introduce compulsory mediation information sessions for cases up to a value of £100,000?

		Response Percent	Response Count
Yes		70.5%	55
No		23.1%	18
Don't know		6.4%	5
answered question			78
skipped question			28

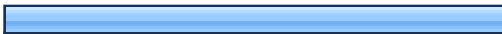


22. If your Answer 21 is "No", please explain why?

	Response Count
	22
answered question	22
skipped question	84

23. MoJ reference Q40: If your Answer 21 is "Yes", please state what might be covered in these sessions and how they might be delivered i.e. electronic means:

	Response Count
	51
answered question	51
skipped question	55




24. If you are a provider member of the CMC, would you be willing to provide such a service?

		Response Percent	Response Count
Yes		75.0%	33
No		6.8%	3
Don't know		18.2%	8
answered question			44
skipped question			62

25. If your Answer 24 is "Yes", on what terms would you be willing to provide such a service?

	Response Count
	34
answered question	34
skipped question	72




26. MoJ reference Q41: Do you consider that there should be exemptions from the compulsory mediation information sessions?

		Response Percent	Response Count
Yes		29.5%	23
No		48.7%	38
Don't know		21.8%	17
answered question			78
skipped question			28

27. MoJ reference Q42: If your Answer 26 is "Yes", what should those exemptions be and why?

	Response Count
	25
answered question	25
skipped question	81

28. MoJ reference Q43: Do you agree that provisions required by the EU Mediation Directive should be similarly provided for domestic cases?

		Response Percent	Response Count
Yes		84.6%	66
No		5.1%	4
Don't know		10.3%	8
answered question			78
skipped question			28






29. If your Answer 28 is "No", please explain why.

	Response Count
	4
answered question	4
skipped question	102



30. If your Answer 28 is "Yes", what provisions should be provided and why?

	Response Count
	45
answered question	45
skipped question	61

31. And finally:

		Response Percent	Response Count
Name:		97.3%	73
Company:		66.7%	50
Organisation:		53.3%	40
Email Address:		94.7%	71
Phone Number:		88.0%	66
	answered question		75
	skipped question		31

32. Can the CMC contact you in regards to your response to this questionnaire?

		Response Percent	Response Count
Yes		89.3%	67
No		10.7%	8
answered question			75
skipped question			31